



Welcome to 2014, the Audatex Team wishes you all the best for the year ahead.

The interest rates, e-tolls, petrol price and electricity increases may have put a damper on 2014, but we at Audatex are moving ahead with a renewed focus that will add value to your investment. We are all about sharing and affording this year, with access to tons of useful information on our website that puts the power in your hands by a simple click of a button, an additional support medium for your convenience and **absolutely free** additional functionality that will be launched in February.

## Frequently Asked Question

There's no such thing as a stupid question, or is there? Our Support Desk Team and Accounts department have shortlisted the most popular Q&A for your convenience. Save on those phone calls....

[Click here](#) for Support Desk FAQ  
[Click here](#) for the Accounts Billing FAQ

# FAQ



## Be a Model Guru

Audatex Model Listings as well as AudaVin listings are now available on our website. Stay informed. [Click Here](#)



## Free AudaWatch Training.

Training videos are now available on our website. Watch, learn and improve your customer service. [Click here.](#)



KEEP CALM AND TAKE THE SURVEY

## You make a difference

Watch your inbox for an Audatex Survey, the questions asked will ensure we have the correct information/estimations, which could increase your bottom line. Your input is essential to make this a success.



## Itemised Billing

You asked for it, we are making it possible, as of February 2014 itemised billing will be added at a small admin fee.

## Training Dates

Our training schedule is attached to this email and available online.

[Click here](#) to book today.

## Final Costing

Should you require any information or assistance with Final Costing, please feel free to contact us.

011 875 8920

[support@audatex.co.za](mailto:support@audatex.co.za)

## Online Support Now Available

We are excited to announce that Audatex has implemented an instant chat support service. Have an instant chat conversation with our Support team as you work on your Abuntex.

Available from Monday to Friday 7am to 5pm.

[Click here](#) to download the software and get chatting.



## New Functionality Absolutely free.

Yes you read right, Audatex will be launching a new feature in February. Watch your inbox for further details.

