



Audatex - Procedure for Santam Approved MBR's

If you are a **Santam** Accredited Shop, and have an agreement in place, that Santam will pay for your Abuntex Assessments on their vehicles, please pay careful attention to the below.

PLEASE ensure that when running quotes on Santam vehicles you follow the correct procedure, if not followed you will be liable for the full cost of the Abuntex quote and the cost will not be allocated to Santam.

Audatex cannot move, relocate or reverse the cost during or after the process.

Here is the procedure:

1. Make sure that you choose **Santam as a work provider**
2. You **MUST** capture the vehicle registration number **AND a VALID Santam Claim number.**
3. Ensure that all the compulsory fields are complete.
4. If you need to check / obtain a claim number - please contact the Santam Claims Helpline on 0860 505 911

As you use the system on are bound to have a few questions, we are here for you, call us!

Our switchboard number is 011 875 8920
General Enquires: info@audatex.co.za

Kind Regards

The Audatex Team